



COMMITTEE CHARTER

Appeals

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1. PURPOSE

The purpose of this charter is to define the objectives, membership, decision making, meeting schedule, and roles and responsibilities associated with the StateRAMP Appeals Committee.

2. BACKGROUND

State and local governments have taken steps to secure their systems and databases, but little has been done to validate security compliance and provide ongoing oversight of third-party service providers offering and/or using Platform as a Service (PaaS), Infrastructure as a Service (IaaS) solutions to manage state or local government data including PII, PCI, and/or PHI. At a time when cyber criminals have identified state and local governments as easy targets to exploit, governments must do more than simply adopt cybersecurity standards. Developed with government procurement, public policy, IT, and information security officials, StateRAMP was created as a direct response to the lack of a commonly adopted cybersecurity verification program and duplicative verification costs for service providers.

StateRAMP was formed in partnership with state government Chief Information Officers (CIOs), Chief Information Security Officers (CISOs), Chief Privacy Officers, and Procurement Officials and private industries experts who serve state governments. The StateRAMP mission is to help state and local governments protect citizen interests while reducing service provider costs with a “verify once, use many” model and to implement a standardized approach to cloud security verification and ongoing risk assessment.



3. OBJECTIVES

The StateRAMP Board of Directors (Board) will establish committees as necessary to support StateRAMP's business needs. Each committee will operate under a charter approved by the Board and exist for the period of time and for the particular purpose defined in the charter. The Board can delegate some powers to committees with ultimate oversight and authority held by the Board. Committees serve at the pleasure of the President and may be dissolved or revised at any time. Committee and task force members may be removed at any time by the President.

The Appeals Committee (Committee) is responsible for adjudicating issues related to the PMO such as conflict of interest claims, disagreements over status determinations, or requests for exceptions. In some cases, the Board may appoint a subject matter expert to the committee to aid in claims assessments as needed. The StateRAMP President will appoint the Committee chairperson. Each chairperson may select a vice chairperson. The Committee shall:

1. Be comprised of at least five (5) members at all times
 - a. Members are recommended annually by the Nominating Committee to the Board of Directors for appointment
2. Include at least one (1) members of the Board of Directors in good standing
3. Conduct regular meetings and call special ad hoc meetings as needed

A majority of current voting members of a committee must be present to conduct a vote. Every committee member is entitled to a vote in the committee business. A simple majority vote is sufficient to approve measures under consideration. Voting will take place in a manner consistent with the laws of the state of Indiana. Anytime a vote results in a tie, the President shall cast the deciding vote.